

March 26, 2020 | 6:00PM

The following information is intended as information resource only and general purposes and has been collected and provided for provider convenience. Full versions of this information are available via [HPH intranet](#) & [HHP website](#).

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COVID-19 Webinars

HHP and HPH will be offering COVID-19 webinars PRN. Agenda topic will vary and feature Q&A sessions. Look for an email invitation with “HHP/HPH COVID-19 Webinar Series.”

Next Webinar: Monday, March 30th, 5:30PM -7:00PM | “Telemedicine”

Last Webinar: Monday, March 23rd “HHP/HPH: COVID-19 Updates”

- vimeo.com/400481833
- Password (case-sensitive): Hhp2019!

COVID-19 Algorithms

[Click here](#) to view straightforward algorithms to provide clinical decision support for COVID-19.

HHP/HPH COVID-19 Provider and Patient Help Lines

[HHP Central Support | \(808\) 462-5104](#)

For Providers: Expanded services to include answering provider questions regarding COVID-19.

- Hours of operation: Monday to Friday | 8:00AM – 4:00PM

Clinical Support Request via EPIC

- Submit via EPIC, select “Network Access” as your “Reason for Referral”
 - Type out question(s)

[HPH COVID-19 Virtual Clinic: Video and Phone Visits | \(808\) 462-5430](#)

For Providers & Patients: Starting Monday, March 30th, a telehealth center will be open to provide direct patient COVID-19 management (e.g. video, telephonic visits; results management. This replaces the current HPH Specimen Collection Information Line function. Hours of operation: 7 days/week | 8:00AM – 8:00PM

HPH COVID-19 Specimen Collection Information Line

[Drive-up Specimen Collection Sites | \(808\) 462-5430](#)

Located at all four HPH Medical Centers.

1. Provider or staff must call site line before ordering test
2. Provider to order test
 - Open daily from 8:00AM – 5:00PM*
 - Provider order required. No patient self-referrals.
 - Submit via EPIC or via fax – “lab requisition form”
 - How it works
 - Nasal swab from patient
 - Self-quarantine until results return
 - Results will be sent to ordering provider

KMCWC	PMMC	SMC	WMC
Driveway off of Punahou St. (First right off of Bingham St.) Fax: (808) 983-6225	In roundabout off of Moanalua Rd. Fax: (808) 957-9674	[800 S. King St.] Straub Physical Therapy & Occup. Health bldg. parking lot Fax: (808) 957-9673	Back of hospital under the large white tent Fax: (808) 246-4890

*hours are subject to change based on demand

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COVID-19 Algorithms

1. [COVID-19 Ambulatory Workflow](#)
2. [COVID-19 Testing Algorithm](#)
3. [COVID-19 Positive Test Results Algorithm](#)
4. [What to do if you are exposed to someone with confirmed COVID-19 Algorithm](#)

Telehealth

HPH Implemented

EMR connected:

1. MyChart messages
2. E-Visits
3. Telephone
4. Video visits (hph.doxy.me)

From Thought Leaders:

Atul Gawande M.D.

[newyorker.com/news/news-desk/keeping-the-coronavirus-from-infecting-health-care-workers](https://www.nytimes.com/news/news-desk/keeping-the-coronavirus-from-infecting-health-care-workers)

Respiratory Evaluation Clinic [O'ahu & Kaua'i]

Open 7 days a week | 8:00AM – 5:00PM (hours are subject to change based on demand)

- Staffed with physicians and APRNs
- Severe or unstable patients, refer to ED
- Only for patients 18 years and older with:
 - Fever
 - Respiratory symptoms (e.g. cough, difficulty breathing)
- How it Works
 - Patients will be evaluated for further testing (e.g. rapid flu or COVID-19)

	Locations	
O'ahu	Straub @ the former Chart Rehab location (808) 462-5100 826 S. King St.	Straub @ PMMC Outpatient Center (808) 835-6120 98-1005 Moanalua Rd., Ste. 3030
Kaua'i	Kaua'i Medical Clinic @ Pediatric Isolation Room between WMC and KMC (808) 245-1504 3-3240 Kuhio Hwy., Ste. B	

Immediate Action Needed: Postponing Elective Surgeries and Non-Urgent Visits

Per [ACS](#) and [CDC](#) guidance, providers are requested to immediately:

1. Cease elective surgeries and other procedures (e.g., endoscopy)
2. Postpone or reschedule non-urgent office visits and/or change to using telehealth to manage patients:
 - a. Telephone visit
 - i. Available for scheduling
 - ii. Document in EPIC
 - iii. G codes primarily accepted
 - b. MyChart: video visits
 - c. E-visits