

TELEMEDICINE CODING QUICK REFERENCE GUIDE

Type of Service	Description	Epic Type	CPT	Modifier	Notes & Required documentation	RVU
Telehealth (Synchronous, Real Time, Video)	A visit with a provider that uses telecommunication systems with a patient. Requires real-time audio and video.	TELEHEALTH VIDEO VISIT [3171]	<u>Outpatient E/M:</u> New 99201-99205 Est 99211-99215 Con 99241-99245 <u>Inpatient E/M:</u> Con 99251-99255	95	New or Established Patients Inpatient or Outpatient Requires Statement: This consultation was provided via telemedicine using secure two-way, real-time interactive telecommunication technology including audio and video between the patient and physician/qualified non-physician healthcare provider. Originating site: <i>Patient's home</i> Distant site: <i>[Physician Facility location]</i> <i>Additional services allowed.</i>	0.18-3.77 1.0-4.0
*Telephone (Audio only)	An evaluation and management telephone visit with a provider. Requires real-time audio only. No video.		<u>Physician/NP/PA:</u> 99441 (5-10 min) 99442 (11-20 min) 99443 (>20 min) <u>Non-Physician Staff:</u> (unable to bill E/M service): 98966 (5-10 min) 98967 (11-20 min) 98968 (21-30 min)		Established Patients only Document total # minutes spent Not originating from a related E/M service (including e-visits related to same problem) provided within the previous 7 days or leading to an E/M service or procedure within the next 24 hours or soonest available appointment Patient consent required (verbal consent allowed). <i>*Effective 3/30/2020 for Medicare Patients only</i>	0.25-0.75
Virtual Check In	A <i>Scheduled Telephone</i> check in visit is a brief telephone encounter with your practitioner to decide whether an office visit or other services is needed.	SCHEDULED TELEPHONE VISIT [2793]	G2012		New and Established Patients Document total # minutes spent Not originating from a related E/M service provided within the previous 7 days or leading to an E/M service or procedure within the next 24 hours or soonest available appointment Patient consent required (verbal consent allowed).	0.25-0.75
	Store and forward, remote evaluation of recorded video and/or images submitted by an established patient, including interpretation with follow-up with the patient within 24 business hours.		G2010		New and Established Patients Not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment Patient consent required (verbal consent allowed).	0.18
E-Visit	A patient initiated communication between patient and their physician through an online patient portal or secure email	E-Visit (Routed through Epic InBasket)	<u>Physician/NP/PA:</u> 99421 (5-10 min) 99422 (11-20 min) 99423 (>20 min) <u>Non-Physician Staff:</u> (unable to bill E/M service): G2061, G2062, G2063		Established patients only Enter total # minutes spent on correspondence	0.25 0.5 0.8
E-Consult	Sent by referring provider as an Epic "E-consult" or manually (requesting provider verbally discusses request with consulting provider). <u>Requires</u> verbal consent for inter-professional consultation from the patient/family documented in patient's medical record.	E-Consult (Routed through Epic InBasket)	99446: 5-10 min 99447: 11-20 min 99448: 21-30 min 99449: >31 min (Verbal + written communication to referring provider)		Consultation request and reason for request be documented in the record (by PCP/referring provider) <u>Exclusions:</u> Cannot be reported more than once per 7 days for same patient, if request for face-to-face consult occurs as a result of the consultation within the next 14 days, or if patient was seen by consultant within the past 14 days.	0.35 0.7 1.4
			99451: 5 min or more (Only written communication to referring provide)			0.7

*If the code is not available in charge capture section, you may choose the option to request coding assistance.

Updated 3/31/2020