

Requesting Physician Responding to E-Consult Messages

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Receiving an E-consult Message

- Responses from the consulting physician will be sent to the E-Consult folder

The screenshot displays an email interface for E-Consults. At the top, it shows a home icon, a right arrow, and the text '> E-Consult 5 unread, 16 total'. Below this is a table with columns for Status, Sent Date, Sent Time, From, and Department. The table contains three rows of new messages from Alex MA in the Urology department, all dated 05/18/2020. A message from Alex MA is selected, and its details are shown in a pop-up window. This window has a 'Message' header and contains the text: 'Alex MA to Todd MD;', 'View previous messages' with an up arrow icon, 'Charles MD to P E-CONSULT - UROLOGY;', and 'My clinical question is...'. Below the message details is an 'Order Questions' section with a table of questions and answers.

Status	Sent Date	Sent Time	From	Department
? New	05/18/2020	11:37 AM	Alex MA	Urology
? New	05/18/2020	11:30		
? New	05/18/2020	11:29		

Message

Alex MA to Todd MD;
View previous messages ↑
Charles MD to P E-CONSULT - UROLOGY;
My clinical question is...

Order Questions

Question	Answer
Reason for consult?	recurrent UTI
Patient's preferred location	Windward side
Priority	Routine

Responding back to consulting physician

- Open the e-consult encounter from in-basket
- Create a new progress note
- Open the Routing section, change the drop down option to Send on Exiting Workspace.
 - You should need to do this only once when messaging.
- Close workspace
 - **Do not sign visit**
 - *E-consult message will be automatically sent to requesting physician*

The screenshot shows the E-Consult interface. At the top, a navigation bar contains buttons for 'Done', 'Complete', 'Take', 'Reassign', 'E-Consult' (highlighted with a red box), and 'Chart'. Below this, a secondary navigation bar includes 'SnapShot', 'Chart Review', 'E-Consult' (selected), and 'Communications'. The main workspace is titled 'E-Consult' and has tabs for 'E-CONSULT', 'Message History', 'Progress Notes' (selected), 'Disposition', 'Routing', and 'Sign Visi'. Under the 'Progress Notes' tab, there are buttons for '+ Create Note in NoteWriter' and '+ Create Note'. A message states: 'A new note is open and in progress which has not yet been saved.' Below this is a form titled 'My Note Progress Notes' with a 'Summary:' field and a rich text editor with various icons for formatting and actions.

Progress note documentation

- Documentation done in the progress note is part of the permanent medical record
 - *E-consult messages are not part of the permanent medical record and are deleted after a period of time.*

My Note Tag

Progress Notes

Summary:

★ | **B** | *abc* | ↶ ↷ | ? ? | + | Insert SmartText | ↶ ↷

Part of the permanent medical record

E-Consult Message / Send Chart

Message will route as E-Consult

Resp	Recipient
	<input type="text"/>

⊕ abc | ↶ ↷ | ? ? | + | Insert SmartText | ↶ ↷

Not part of permanent medical record

How will the progress notes display in Chart Review?

Encounters Tab

E-Consult to P E-CONSULT - UROLOGY; (Oldest Message First)

Me to P E-CONSULT - UROLOGY

Original order comments 5/13/20 11:27 AM

Todd MD to Me

Unsigned Note 5/13/20 11:31 AM

My recommendation with your additional information is ...

Me to Todd MD

Unsigned Note 5/13/20 11:30 AM

I have a question on the recommendation ...

Todd MD to Me

(See earlier message for attached note) 5/13/20 11:31 AM

Notes/Trans Tab

Srv Date	Enc Type	Type	Status	Author
Today at 11:27	E-Consult	Progress Notes	Sign when...	Todd MD
Today at 11:27	E-Consult	Progress Notes	Sign when...	Me

Todd MD Progress Notes Encounter Date: 5/13/2020
Physician Sign when Signing Visit
Specialty: Urology

My recommendation with your additional information is ...

Note 1
Consulting

Charles MD Progress Notes
Physician Sign when Signing Visit
Specialty: Internal Medicine
Encounter Date: 5/13/2020

I have a question on the recommendation ...

Note 2
Requesting

- Two line entries
- Contains the author's half of the conversation