

**Information for Healthcare Providers Regarding the “Surge Testing”
by US HHS/eTrueNorth Offered through the City and County of Honolulu**

1. The COVID “Surge Testing” is operated by the United State Department of Health and Human Services (HHS) and its contractor eTrueNorth in coordination with the City and County of Honolulu.
2. Specimen collection is via self-collected anterior nasal swabs. The self-collection is supervised by trained personnel. The tests are being batched and flown to HealthQuest Esoterics (California) each evening. The test is an RT-PCR test, similar to the ones being done at the State and commercial labs (HealthQuest Esoterics TaqPath SARS-CoV-2 Assay). At this time, there is no recommendation to repeat/do a confirmatory test - For their EUA, please visit this website: www.fda.gov/media/139449/download
3. The eTrueNorth is providing results directly to the patients and to the Hawai‘i State Department of Health.
4. You may be getting calls from your patients with questions. Please be prepared. Patients will receive a notification via email when their results are ready on the online portal at doineedacovid19test.com. Attached is a sample test report.
5. **If they test positive**, please make sure to
 - a. Inform them that they must isolate
 - i. CDC Guidance www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/isolation.html
 - ii. Additional CDC guidance for those living in close quarters:
www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/living-in-close-quarters.html
 - b. Determine if your patient can safely isolate at home (see attachment). If they cannot, please call the Hawai‘i CARES line (808) 832-3100 to discuss options for FREE quarantine / isolation sites.
6. Reminder that if you are taking responsibility for providing care for a patient who tested positive for COVID-19, you *MUST* complete the DOH Case Report Form. See attached for a fillable PDF or at think link: health.hawaii.gov/docd/files/2020/01/Hawaii-PUI-Form-nCoV-2019.pdf
7. For close contacts of your patient, please be sure to provide advice consistent with the CDC quarantine guidance (www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html)
8. If you have any questions on how to manage a patient who tests positive, please contact Hawai‘i Department of Health, Disease Outbreak Control Division (808) 586-4586. See additional resources here: health.hawaii.gov/coronavirusdisease2019/for-clinicians/resources
9. If you have any questions on how to manage an employee who tests positive, please contact the Hawai‘i Pacific Health Employer Line, Hawai‘i Pacific Health COVID-19 hotline at (808) 763-2720